

**WELCOME TO THE  
H&M BAY FAMILY**

**H&M  
BAY INC**

SINCE 1982



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# When Keeping It Cold Counts

## Trust H&M Bay to Deliver

We are excited to welcome you to the H&M Bay family!

For four decades, H&M Bay, Inc. has built a reputation as the country's premier logistics provider and storage company for less than truckload (LTL) frozen and refrigerated goods. Our commitment to hard work and customer service allows us to consolidate, store, and deliver 20 million pounds of goods every week.






# LTL Consolidation Centers and Pick-Up Areas



## DELIVERING NATIONWIDE

H&M Bay also offers redelivery, short-term storage, pallet re-stack, relabeling, and reworking of loads.

-  Consolidation Centers
-  Cold Storage/  
Consolidation Centers
-  Limited Pick-Up Area

H&M Bay takes great pride in our coast-to-coast footprint with 9 locations across America.

We pickup temperature-controlled LTL commodities in the geography surrounding our centers and deliver to all 48 contiguous states.

# Our Trailblazing Technology Makes Your Life Easier

We offer:

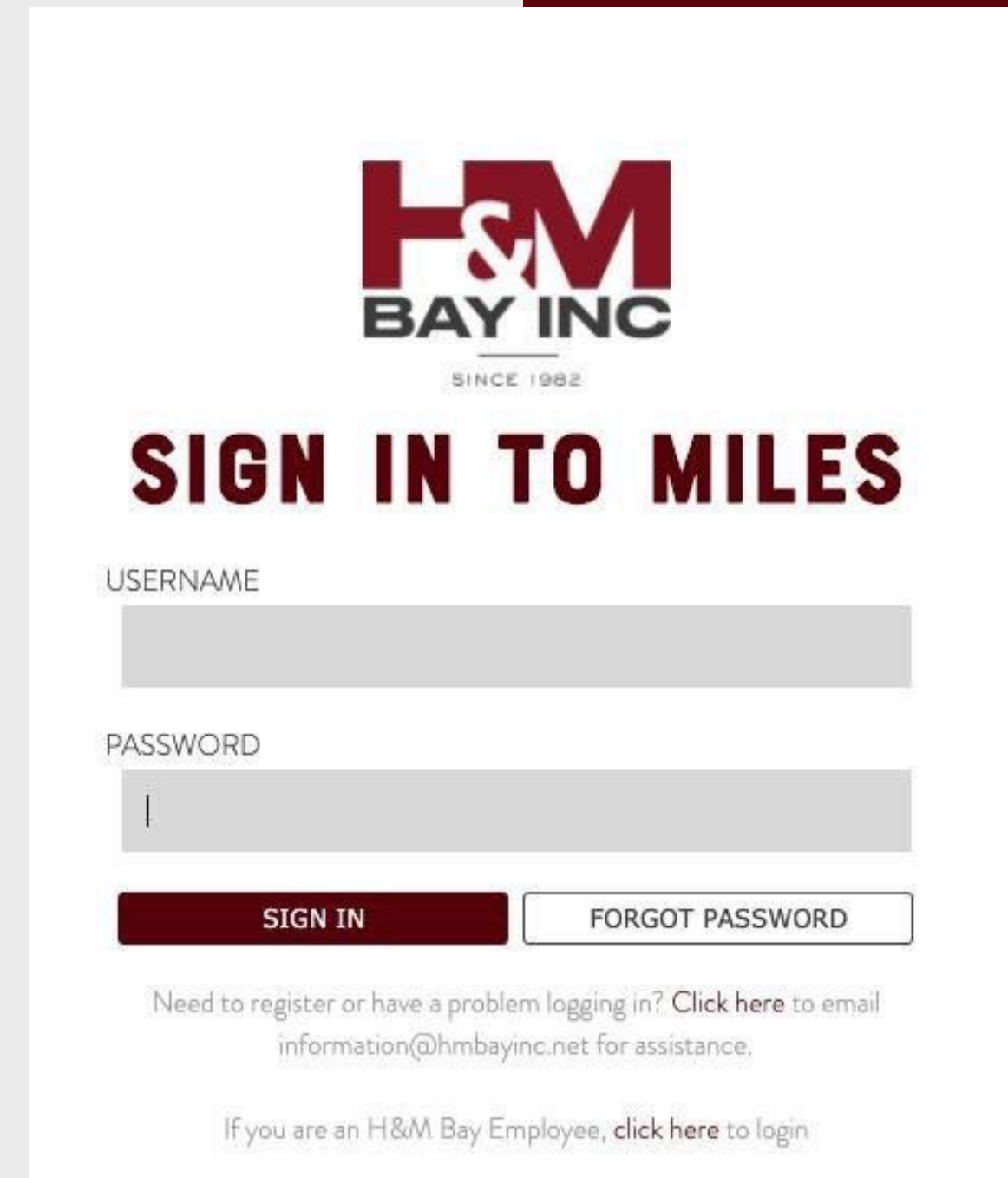
- EDI, Spreadsheets, Text Files, Web Services
- Direct H&M or Customer FTP, EDI VAN, AS2, Email
- Customer Specific Customizations
- Customer Extranet Order/Entry Download
- 8T1 Internet Connections
- Dedicated Application Server for Customer Extranet/Integration
- Flexible Invoice Options



# Meet MILES

Take advantage of our customer portal built with customers, for customers, for timely information ready when you need it. With H&M Bay, always know the status of your freight in motion.

- 1-on-1 Dispatch Communications
- Weekly Pick-up Schedule
- Load Visibility
- Customized Load Reporting and Notifications
- Rate Quotes
- Order Entry
- View PODs
- View Statements



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## SIGN IN TO MILES

USERNAME

PASSWORD

**SIGN IN** **FORGOT PASSWORD**

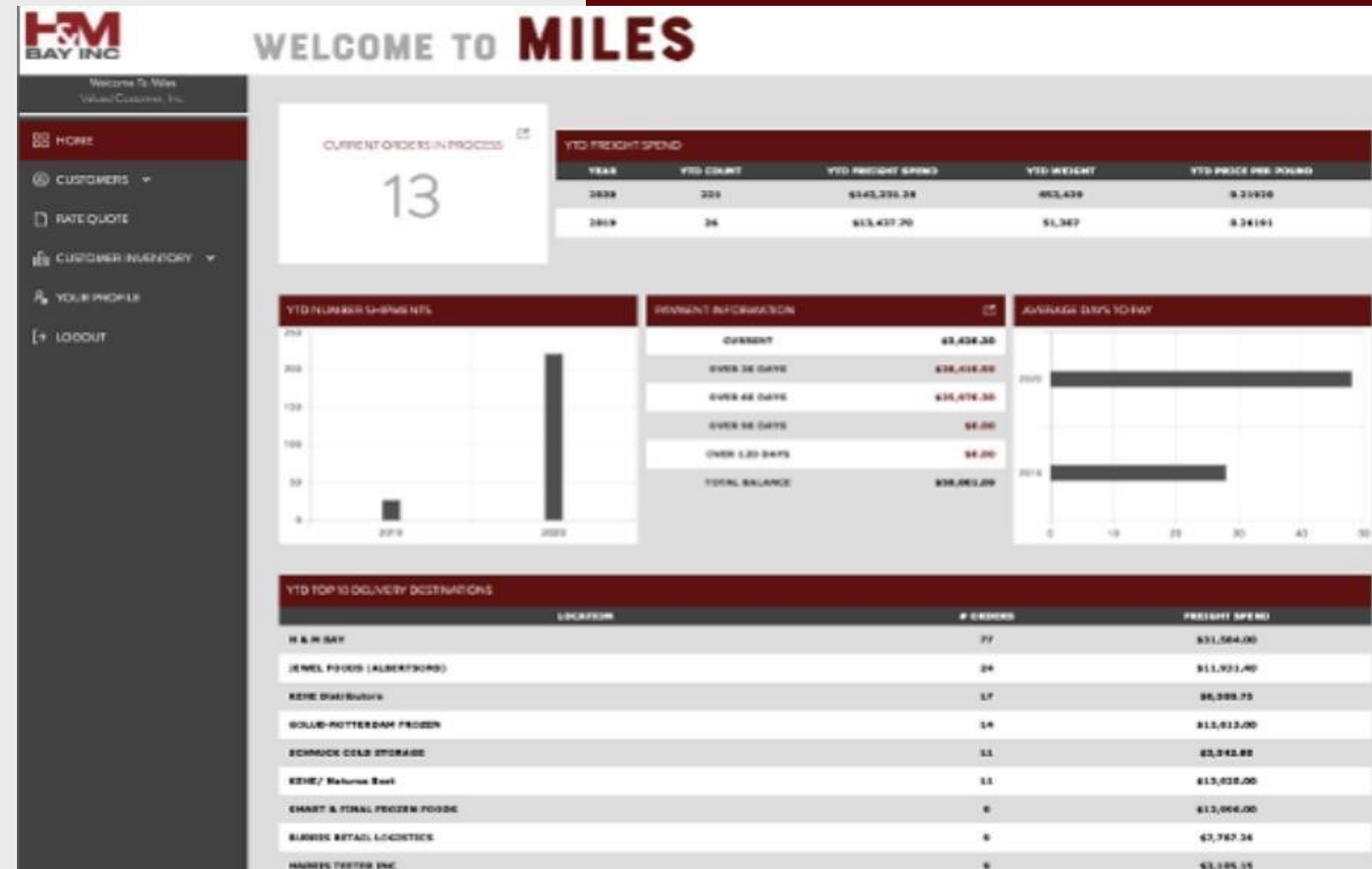
Need to register or have a problem logging in? [Click here](#) to email [information@hmbayinc.net](mailto:information@hmbayinc.net) for assistance.

If you are an H&M Bay Employee, [click here](#) to login



# Profile Customization on MILES

On the “Your Profile” page of MILES, you can pick and choose what kinds of notifications you want to receive and how frequently you receive them.



# H&M Bay Storage Solutions

In addition to H&M Bay's award-winning logistics, we also offer high-tech cold storage options in many of our warehouses.

We use barcode technology and computerized dispatch to automate identification and tracking of pallets stored, allowing our customers to view real-time status reports on their stored stock, orders, and deliveries.



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# Award-Winning Logistics

There's a reason we've been recognized as a *Food Logistics* Top 3PL & Cold Storage Provider for more than 10 consecutive years. When keeping it cold counts, you can trust our team to deliver. Welcome aboard.







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